



April 22, 2016

Dear Homeowner:

As of January, Legacy Southwest Property Management took over as Managing Agent for your Association. We have been working through a transition with the previous management company and the Board. There are several items the Board has asked us to address in the community. We are making great strides but there is more work to do! Below you will find what we have accomplished along with what we are currently working on:

Mailboxes:

For the past month we have been working with the Developer and the U.S. Postal Service to get the mailbox situation rectified. The new mailboxes has been installed and we are now waiting for the Postal Service to come out and assign the mailboxes for the members in the Community. Depending on how they do this each homeowner may have a new box. If this is the case, we will send out a letter to all members advising of the change along with information on how to obtain the new key.

Amenity Center & Gym:

As of the beginning of April two new A/C units were installed in the amenity center and gym.

Pool:

Starting in 2016 the City of Carrollton is requiring the Association to obtain a pool permit for the year. Based on this we are having to do some minor changes to the fencing around the pool, signage, and other miscellaneous items so that we are in compliance. We will also be replacing the damaged furniture within the next 30-45 days.

Landscaping & Irrigation:

We have been working with the Lawn Helpers in an attempt to repair all irrigation and landscape issues. We believe that we are almost complete with this project, however, if you have a landscaping concern please send us an email with pictures stating the concern to Selina@legacysouthwestpm.com.

Association Website:

The Association has a new website! Please visit it at www.shopsatprestonwoodhoa.com and register so that you can receive HOA correspondence via email and view Association information.

Please be assured that we are dedicated to providing services that will enhance and maintain the high standards of your community. If you have any questions, comments, or concerns please feel free to contact Legacy Southwest Property Management at 214.705.1615.

Sincerely,

Danielle Lascalere, CMCA, AMS
President
Legacy Southwest Property Management, LP

Selina Emminger
Association Manager
Legacy Southwest Property Management, LP